



Strategic Distributor for
HME Wireless®

WaiterCall'''

Waiter Paging System



Now your delivery can be as hot as your food

Leaders in On-Site Wireless Communication Software/Hardware – Hospitality, Healthcare, Retail, Education, Leisure and Industrial

Serve food hot and fresh with a kitchen pager

No more waiting for a waiter

WaiterCall lets the chef call waiting staff as soon as meals are ready to be served. Placed within easy reach in the kitchen, the chef simply presses the transmitter and a silent 'message' is sent to the relevant staff pager. The pager immediately vibrates, signalling that the order is ready to be picked up. Wasted trips to and from the kitchen pass are eliminated, increasing waiter floor time to make valuable up-sales.

Excellent dining experience

WaiterCall eliminates the need for bells or raised voices from the kitchen, improving the dining atmosphere and increasing repeat business. Waiters only go to the pass when they are needed, allowing them to spend more time with customers to provide an exceptional service. When food is ready to be served, it is delivered to the tables hot and fresh, reducing complaints over food quality and minimising wasted food.

Special features for staff communication

The pagers automatically page the waiter up to three times when food is ready for pickup. If the third page is unanswered, the manager is paged to provide further assistance.

An 'all-page' feature allows managers to quickly send a message to the entire team, such as announcing a "shift meeting" or that an item is no longer available. A manager button instantly calls the manager to the kitchen to provide additional assistance when necessary.



"My kitchen is on a different floor to the restaurant – how will the chef know once food has been collected?"

A WaiterCall cancellation panel can be installed near the collection point. The waiter simply presses a button to confirm that the food has been collected.

"Does the system need to be installed?"

No installation is required, it is simply 'plug and play'. We will do all the programming for you, so when it arrives, you can start using it straight away.

"Will WaiterCall work with anything other than two-way radios?"

No, the WaiterCall system uses its own frequency to send a message is received.

WaiterCall™ Waiter Paging System

Kitchen-to-waiter paging system

Durable and reliable

CrystalCall pagers are designed for daily use. Manufactured to high standards, they are durable, rugged and reliable. The transmitter is heat resistant and can be mounted on hot plates.

A unique system ID prevents neighbouring paging systems from interfering with your communication, ensuring that the message will be delivered to the right person at the right time.

Suitable for any budget

Whether your restaurant is large or small, WaiterCall comes with a variety of transmitter and pager choices to fit your budget and operation

Flexible integration

WaiterCall can integrate with other Call Systems Technology paging solutions, to achieve even greater efficiency.



12 and 6 position pager charging racks.

WaiterCall interfere with other communication systems, such as radios?"

WaiterCall system has its own frequency to ensure the message is received immediately.

"Can the WaiterCall transmitter be placed where we need it – on a hot plate?"

Yes – it is heat resistant and tough enough to withstand the demanding kitchen environment.

Will the pagers break if they are dropped on a hard floor?"

Like the transmitter, the digital display pagers are extremely robust. They are drop tested and won't break if dropped.



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Call Systems Technology is the exclusive
EMEA partner for HME Wireless®

Distributed by:



Call Systems Technology

Established in 1995, CST is the market leader in UK hospitality paging systems. Customers range from independent hospitality and leisure venues to global retail and manufacturing companies.

- Proven leaders in wireless technology
- Robust and reliable systems designed for everyday use
- Excellent warranty service & after care
- Experienced in major implementation & roll-outs with leading brands and corporations
- Excellent references and client testimonials
- Over 15,000 systems supported in the UK & Europe
- Partners with world leaders

CST offers a range of paging solutions to enhance your business efficiency and customers' experience.



CustomerCallTM Restaurant Paging System

Queuing customers can wait where they wish when handed a CustomerCallTM pager. As soon as it is their turn to be seen, or as soon as their table is ready, an alert is sent to the pager. No more unsightly queues and congestion, and staff spend less time searching for customers.

EasyCallTM Table Paging System

EasyCallTM is a wireless solution enabling customers to silently call for service at the touch of a button. Customers no longer have to wave or shout to call for service, as staff know immediately when to attend to them.



WaiterCallTM Waiter Paging System

Our popular wireless paging system enables the kitchen to alert service staff as soon as orders are ready for collection. Meals are served hot and fresh, and waiters spend more time on floor serving customers.