

Selling vouchers with protel protel Vouchers

Product information



Less pain, more gain

protel Vouchers

Simplify voucher sales

Multiply turnover

Vouchers and gift certificates become more and more popular. Not only for consumers and guests but also for decision makers, always on the lookout for new ways to increase the revenue of their houses and to boost their sales. In Great Britain, for example, the overall annual sales of vouchers are growing at 24 %. Today, there are hotels that actually make most of their turnover by selling vouchers.

If you sell vouchers at the front desk and/or online via the hotel's website: protel Vouchers is seamlessly integrated in the protel PMS and relieves you of the administrative strain often associated with voucher sales. Issue, print, sell, administrate and redeem as many vouchers and gift certificates as you want. protel Vouchers puts the professional handling of voucher sales at your fingertips.

	😼 Voucher template	ls -							
	Hotel: City DO - C	Cityhotel Demo, D-44137	Dortmund (ERMANY) ([1]	Internal name:	AGS_all		
leave cell redeem and	Name	Sales name	Sales	Sales to	Available in hotels	Sales name:	protel Voucher		
Issue, sell redeem and	🌾 PGS_Himmel	Im siebten Himmel	01/01	01/01/50	Available in all hotels	Voucher type:	2 Package voucher (use limited to predefined arrangeme 💌		
	🌾 PGS_Grube	Grubenzauber	01/01	01/01/50	Available in all hotels	Method of Payment:	Voucher		
manage vouchers	🌾 PGS_LDP	Lasst euch mal rich	01/01	01/01/50	Available in all hotels	mound or r dymone.	Voucriei		
	🌾 EGS_F&B_50	All you can eat für	01/01	01/01/50	Available in all hotels	Max. amount:	▼ 0.00 In not changable		
	🌾 EGS_Spa_all	Lass es dir gutgehen!	01/01	01/01/50	Available in all hotels	Min. amount:	0.00		
Use these templates to sell	Second End Second Secon	Freie Auswahl aus	01/01	01/01/50	City DO, Carlton DO, Ed				
•	AGS_100	protel 100-Euro-We	01/01	01/01/50	Available in all hotels	Sales in period:	01/01/2009 01/01/2050		
vouchers in protel FO or via	SAGS_50	protel 50-Euro-Wert	01/01	01/01/50	Available in all hotels	Valid in period:	01/01/2009 01/01/2050		
	SAGS_50	protel 50-Euro-Wert	01/01	01/01/50	Available in all hotels	Expires after months:	24 latest: 01/01/2050		
the Internet in an instant.	9 PGS_Grube-10%	Grubenzauber	01/01	01/01/50	Available in all hotels	1.15 // 1			
the millernet in an instant.	🌾 EGS_F&B_50	All you can eat für	01/01	01/01/50	Available in all hotels	Write off using:			
	SAGS_100-15%	protel 100-Euro-We	01/01	01/01/50	Available in all hotels	Voucher printout:	🔹 🛄 not chang		
Reusable templates reduce	I AGS_50	protel 50-Euro-Wert	01/01	01/01/50	Available in all hotels	Internet form:			
Reusable lemplales reuuce	PGS_Grube-10%	Grubenzauber_1	01/01	01/01/50	Available in all hotels				
	🚟 AGS_all	protel Voucher	01/01	01/01/50	Available in all hotels	Buyer address:	nandatory		
your work						Receivers address:	mandatory		
,						Partial use:	allowed Zero-Use allowed		
Almost all entries and						Voucher number:	📄 is manually registered 🛛 📄 voucher created inactive		
Autiost all churcs and						Discount:	0.00 + 0.00 %		
settings are already pre-set						Valid for hotels:	Available in all hotels		
settings are aready pre-set						Remarks for sales:			
in the system data.						fremarica for adica.			
in the system data.							Voucher type inactive:		
	OK Cancel					New	Edit Delete Assign transaction accounts		

protel SD | Dialogue: Voucher template "Universal voucher"

Abstract

With protel Vouchers you can create voucher templates in the protel system data to sell vouchers and gift certificates for all kinds of purposes. You can choose either universal vouchers, which can be used as a method of payment, or earmarked vouchers.



- Issue
- ▼ Sell
- ▼ Redeem
- Manage

vouchers

Based on these templates, vouchers and gift certificates can then be offered for sale at the front office or via the Internet. After entering all information, you can post as many vouchers as you want to a guest invoice (when selling to an in-house guest) or to a non-guest invoice (when selling to a walk-in or via the Internet) in a single process. And only one click triggers print merge.

Moreover, managing vouchers in protel FO enables you to constantly track all sold or (fully or partially) redeemed vouchers.

protel Vouchers: Three voucher types for every need

Three predefined types:	protel's voucher management approach is built around practical examples from everyday use. There are three predefined voucher types you can easily customize to issue vouchers and gift certificates for any need. This includes						
Universal vouchers	 Universal vouchers are used as a method of payment. This voucher type is not restricted to any distinct purpose and can be redeemed for any products or services your house offers. 						
Restricted vouchers	 Earmarked vouchers are also used as a method of payment. This voucher type is restricted in as much as it is bound to one or several protel transaction accounts (TAA). The voucher user can choose from a predetermined range of products and services up to a fixed maximum amount. 						
Package vouchers	 Package vouchers refer to distinct purposes and are meant for arrangements defined in the rate codes. A package voucher is meant to be redeemed exclusively for a predefined arrangement of certain products and services. The amount is fixed and reckoned as redeemed even if not all of the included services have been called upon. 						



Online voucher sale via the hotel's website

Select the template in the system data you would like to use for your online sales with a single click. You can also create the standard template for the e-mail which will automatically be sent out to the person who purchases the voucher.

Customer database	~								
protel Survey	~		Onli	ne setup					
protel Room Tweet	~	$\mathbf{\overline{v}}$							
protel Direct Mail	~								
protel Online Vouchers	^	Salesname	Curr	Valid From	Valid To	Amount	Internet	Nbr. Sales	SalesAmount
Online Setup		T		T	T			T	T
Confirmation E-Mail Templ	late	Romantic Special	EUR	01.01.2008	01.01.2012	222,00			
		Wellness Weekend	EUR	01.01.2008	01.01.2012	200,00	V		
		Value Voucher	EUR	01.01.2008	01.01.2012	0,00	[TT]		
			Pag	e size: 10 🔻				:	3 items in 1 page:

Select voucher templates you'd like to use for your online sales only once ...

Simply select the voucher templates available for online sales in the protel Web Extensions

... and let your guest choose which one to buy.

Select voucher ↓ Enter buyer /recipient ↓ Add message (optional) ↓ Print voucher The online voucher sale will easily be integrated and placed in any position on the hotel's web page. The buyer will be led through the buying process in only a few steps.

(Please, select a voucher.	
Wellness V	Veekend	•	(Cushorr	
			Enter a value.	
222,00	韋 EUR		(Please note: This is	
		Next	types of vouchers.)	
		Wellness Weekend 222,00	222,00 ¢ EUR	Wellness Weekend voucher. 222,00 EUR Enter a value. (Please note: This is not possible for all types of vouchers.)

Then the guest will automatically receive a confirmation e-mail with the voucher attached as a PDF.

▼ All vouchers sold over the Internet will become valid and redeemable after payment.



Requirements

- SPE and MPE systems based on SQL, protel versions 12.473 and higher but not available for protel smart.
- The licence "Voucher" is required.
- Online voucher sale is available for versions 14.320 and higher.
- protel Web Extensions have to be installed and MS Word must be available on the COM server.
- ▼ The licences "Voucher" and "Online Vouchers" are required.

Would you like to know more?

Our comprehensive user documentation provides thorough descriptions and detailed examples on how to

- ▼ prepare printout forms
- create voucher templates
- ▼ issue, print and sell vouchers
- redeem vouchers
- manage vouchers

Available in German and English upon request

Contact

Talk to us if you have questions or require additional information! We're happy to advise you!

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