

## protel Voyager

## Engage at the next level

Let your guests seamlessly interact with your hotel before, during and after their stay and in their own preferred manner. The guest-facing application runs on the guests' own mobile devices and allows easy access to hotel information and services anytime and anywhere.

Exceed your guests' expectations for mobile services and encourage them to take advantage of everything your hotel has to offer. With protel Voyager guests can

- personalize their stay.
- stay organized and aware of current offers.
- view important hotel information.
- check and edit their own guest data.
- order room service.
- check their invoice whenever they want to.
- check in without fuss using Passbook@ and QR Codes (with protel for iPad).
- feel special and appreciated.

## Your hotel on the guest's own mobile device

Use "your" hotel app as an additional marketing and sales channel and boost your upselling strategies.

Create your own content pages with Voyager's content management system and publish them to your guests' mobile devices. Hotel information, news, special offers or menus: Integrate any content you want.

The user interface of protel Voyager can be adjusted to match the hotel's corporate design, thereby supporting your brand presence via an additional medium. All of the information is centrally and securely managed, empowering your staff to act in time to support the guest, behind the scenes or face-to-face.

## protel Voyager is a web application. Benefits:

- ▼ No installation on the guest's cell phone required
- Automatic updates
- Suitable for all mobile devices with a WebKit browser (Apple, Android, Blackberry etc.)
- Always up-to-date information

With a link to protel Voyager in his booking confirmation, from the hotel website or via a QR code displayed at the front desk, guests can start the app, and immediately begin interacting.



protel Voyager is an optional expansion module for protel SPE or protel MPE.

