



Connecting Internet-Distribution Systems to protel Hotel Management Systems protel SPE/MPE and protel Air

xms enterprise via Xn global RES

xms enterprise is the CRS application suite for the global reservation system (GRS) by protel's British business partner XN protel Systems. Comprised of various modules, *xms* can be used as a traditional CRS, a GRS, or an intelligent Distribution Switch.

xms enterprise is certified with protel IDS connect.

If you would like to know more about our partner's offer, please send a short query to info@protel.net.

List of available interfaces

protel provides an ever-growing number of interfaces to connect internet distribution systems to protel MPE and SPE and to our SaaS product protel Air. With protel IDS connect, any number of IDS and/or channel managers can be simultaneously set up and managed for one or any number of hotels from only one location.

▼ If you like to learn more about protel IDS connect, please contact our sales team and get our product information: info@protel.net

This document lists all currently available IDS interfaces including the key features of each interface. Upon request, we can provide you with exact details about which restrictions the interface can evaluate.

▼ More Information

If you require further technical information about a specific interface mentioned in this document, please e-mail us: IDS-tech@protel.net — If you are looking for a specific interface but cannot find it here, please do not hesitate to ask our sales team for an update at info@protel.net.

protel IDS connect | List of available interfaces

Interface (Manufacturer)	Export			Import	Connection		Status	
	Availability	Pricing	Restrictions ¹	Reservations	One-way	Two-way	Interface	PCI ²
@-Rooms	✓	✓	-	-	yes	no	Available	×
ADL	✓	✓	✓	✓	yes	yes	Available	×
AutoUpdate	✓	✓	✓	✓	yes	yes	Available	×
AvailproCom	✓	✓	✓	✓	yes	yes	Available	✓
Avvio	✓	✓	✓	✓	yes	yes	Available	✓
AxisRooms	✓	✓	-	✓	yes	yes	Available	×
Bookassist ³	✓	✓	✓	✓	yes	yes	Available	✓
Booking.com ⁴	✓	✓	✓	✓	yes	yes	Available	✓
Booking Expert	✓	✓	✓	✓	yes	yes	Available	✓
BookLogic	✓	✓	✓	✓	yes	yes	Pilot	×
Bookolo	✓	✓	✓	✓	yes	yes	Available	×
BookVisit (Citybreak)	✓	✓	✓	✓	Yes	Yes	Available	✓
BWL Evolution	✓	✓	✓	-	yes	no	Available	✓
Caesar Data	✓	✓	✓	-	yes	no	Available	×
CapCorn	✓	-	✓	-	yes	no	Available	×
Channelrush	✓	✓	✓	✓	yes	yes	Available	✓
CityBreak	✓	-	-	✓	yes	yes	Available	✓
Cres	✓	✓	-	-	yes	no	Available	×

Interface (Manufacturer)	Export			Import	Connection		Status	
	Availability	Pricing	Restrictions ¹	Reservations	One-way	Two-way	Interface	PCI ²
Cultuzz ⁵	✓	✓	-	✓	yes	yes	Available	×
CUP Vitalis	✓	✓	-	✓	-	yes	Available	✓
Dingus	-	-	-	✓	yes	no	Available	✓
Dir21 ⁶ (und Dir21V3)	✓	✓	✓	✓	yes	yes	Available	✓
e-GDS	✓	✓	✓	✓	yes	yes	Available	✓
eRevMax ⁷ (formerly Ratetiger)	✓	✓	✓	✓	yes	yes	Available	×
Escapio	✓	✓	✓	✓	yes	yes	Available	×
Esquiades	no	no	no	✓	yes	no	Pilot	✓
Estiber	no	no	no	✓	yes	no	Pilot	✓
Expedia ⁸	✓	✓	✓	✓	no	yes	Available	✓
EzyRates	-	-	-	✓	yes	no	Available	×
FastBooking	✓	✓	✓	✓	yes	yes	Available	×
Feratel Deskline 3.0	✓	✓	✓	✓	yes	yes	Available	×
Globekey	✓	✓	✓	✓	yes	yes	Available	
GroupMAX (Passkey)	✓	✓	✓	✓	yes	yes	Pilot	✓
Groups.ch	✓	-	-	-	yes	no	Available	✓
GuestCentric	✓	✓	✓	✓	yes	yes	Available	✓
Hellmedia	✓	-	-	✓	yes	yes	Available	✓

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HIS Solution Res Imp.	-	-	-	✓	yes	no	Available	×
HotelNetSolutions ⁹ (Cbooking)	✓	✓	✓	✓	yes	yes	Available	✓
HotelPartner ¹⁰	✓	-	-	✓	yes	yes	Available	✓
Hotel Runner	-	-	-	✓	yes	no	Available	✓
Hotel-Spider (GDS via GlobRes)	✓	✓	✓	✓	yes	yes	Available	✓
Hotel-Systems	✓	✓	✓	✓	yes	yes	Available	✓
Hotelwebservice ¹¹	✓	✓	✓	✓	yes	yes	Available	×
Idiso	✓	✓	✓	✓	yes	yes	Pilot	✓
iHotelier two-way basic (TravelCLICK) ¹²	✓	✓	✓	✓	yes	yes	Available	✓
Interalp	✓	-	-	✓	yes	yes	Available	✓
Intobis	✓	-	-	-	yes	no	Available	×
Justbook (w3technologies)	✓	✓	-	✓	yes	yes	Pilot	✓
Kapthon	✓	✓	✓	✓	yes	yes	Available	✓
Levart	✓	✓	✓	✓	yes	yes	Pilot	✓
Madeep	✓	✓	✓	✓	yes	yes	Available	✓
MASCH	✓	✓	✓	✓	yes	yes	Available	✓
MaxiMojo	✓	✓	✓	✓	yes	yes	Pilot	✓
Netaffinity	✓	✓	✓	✓	yes	yes	Pilot	✓

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	Availability	Pricing	Restrictions ¹	Reservations	One-way	Two-way	Interface	PCI ²
NetHotels	✓	✓	✓	✓	yes	yes	Available	×
Nightsbridge	✓	-	-	✓		yes	Available	✓
Omnibeas (Visualforma)	✓	✓	✓	✓	yes	yes	Available	✓
OnlineRes	✓	✓	✓	✓	yes	yes	Pilot	✓
OPTIREZ	✓	-	-	✓	yes	yes	Available	×
ParityRate	✓	✓	✓	✓	yes	yes	Available	✓
Pegasus (Rez View Next Generation, RVNG)	✓	✓	✓	✓	yes	yes	Available	×
Phobs	✓	✓	✓	✓	yes	yes	Available	×
Primal-RES	✓	✓	✓	✓	yes	yes	Available	✓
Profitroom	✓	✓	✓	✓	yes	yes	Available	✓
pCRS							Pilot	✓
Quality Res, CeReS	✓	✓	✓	✓	yes	yes	Available	×
RateGain, RezGain	✓	✓	✓	✓	yes	yes	Available	✓
Reconline	✓	✓	✓	✓	yes	yes	Available	✓
ResMaster				✓	yes			✓
Reservento	✓	✓	✓	✓	yes	yes	Available	✓
ReservIT ¹³	✓	✓	✓	✓	yes	yes	Available	×

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Interface (Manufacturer)	Export			Import	Connection		Status	
	Availability	Pricing	Restrictions ¹	Reservations	One-way	Two-way	Interface	PCI ²
Simplebookings	✓	✓	✓	✓	yes	yes	Available	✓
SiteMinder	✓	✓	✓	✓	yes	yes	Available	✓
SmartHotel/Hoteliers.com (Channelmanager+Web Booking Engine)	✓	✓	✓	✓	yes	yes	Available	✓
SynXis	✓	✓	✓	✓	yes	yes	Available	✓
STAAH	✓	✓	✓	✓	yes	yes	Available	✓
Stardekk, Cubilis	✓	✓	✓	✓	yes	yes	Available	✓
Swiss Quality Hotels International SQHI, QOnline	✓	✓	-	✓	yes	yes	Available	×
The Homelike	✓	✓	✓	✓	yes	yes	Available	✓
Tiscover	✓	-	-	✓	yes	yes	Available	×
TOMAS (connecting Lohospo and IRS18)	✓	✓	✓	✓	yes	yes	Available	×
TOPREZ ¹⁴	✓	✓	✓	✓	yes	yes	Available	×
Travel Tripper	-	-	-	✓	yes	no	Available	✓
Update247	✓	✓	✓	✓	yes	yes	Pilotphase	✓
Vertical Booking	✓	✓	✓	✓	yes	yes	Available	✓
Vioma2way	✓	✓	✓	✓	yes	yes	Available	✓
Viato (formerly Channelmanager/webmedia)	✓	✓	✓	✓	yes	yes	Available	×
Web Hotelier	✓	✓	✓	✓	yes	yes	Available	✓
X-AdapT	✓	✓	✓	✓	yes	yes	Available	✓

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	Availability	Pricing	Restrictions ¹	Reservations	One-way	Two-way	Interface	PCI ²
xms enterprise via Xn global RES	✓	✓	✓	✓	yes	yes	Available	✓
Yieldplanet	✓	✓	✓	✓	yes	yes	Available	✓
Zeppelin (ReGuest)	✓	-	-	✓	yes	yes	Available	✓

¹ **Restrictions:** We would be happy to provide you with detailed information about which restrictions the interface can process.

² **payment card industry:** The states in this column indicate whether or not an interface can be connected to the protel Tokenizer. Please note: This requires further adjustments to the customer's protel system available on request. The cross "X" means: This interface is not sending any credit card data; since the third-party vendor already meets PCI DSS standards.

³ **Bookassist:** Bookassist's channel manager is just a one-way interface for importing reservations. Only the booking engine is available as a two-way interface. When making orders, please provide information about which system the client uses.

⁴ **Booking.com:** In Principle, all two-way-interfaces can also be connected one-way. If the two-way-version of booking.com shall be set up as a one-way-interface, the customer has to ask booking.com for permission before this interface can be installed by protel.

⁵ **Cultuzz:** Can also be used to connect to Corporate Rate Club (CRC) and Master Mapping.

⁶ **Dirs21:** There are two licences for the Dirs interface! To make sure that the "proper" licence is requested from the Orders-Team, always check whether the client wants the "old" or the "new" version.

⁷ **eRevMax:** Changed Branding: The name "Ratetiger" is replaced by "eRevMax" and should therefore no longer be used by protel in the medium-term, either. Note: The License will continue to be called "Ratetiger".

⁸ **Expedia:** Expedia is solely available as a two-way-version.

⁹ **Hotelnetsolutions:** There are two licences for the Hotelnetsolutions interface! To make sure that the "proper" licence is requested from the Orders-Team, always check whether the client wants the "old" or the "new" version.

¹⁰ **HotelPartner:** For new customers, always install the interface including the "Reporting to Email" module and the "Business on the books vs. last year" report. As of November 2018, Hotelpartner can be connected as a protel I/O integration. The sale of the protel IDS connect interface was discontinued in September 2018.

¹¹ **Hotelwebservice:** There are limitations on behalf of Hotelwebservice dealing with the export of rates and restrictions. The "MinStay On Arrival" restriction can only be defined in the rate availability. The "MinStay" of the rate code details cannot be used. The restrictions are based on the room type OR on the rate code. A combination of both is not possible.

¹² **iHotelier** is Travelclick's go forward product for all new customers. It replaces EZYield and Hotel Prophets. The iHotelier platform allows hotels to purchase and connect to all of Travelclick's distribution modules (GDS, WBE, OTA). — Licence name: CRS Travelclick

¹³ **ReservIT:** Only compatible with protel SPE or protel MPE (NOT with protel Air).

¹⁴ **TOPREZ:** RezView Next Generation (RVNG) uses technology of Pegasus.

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